**Job Description.**

**Job Title**: Support Worker

**Responsible to**: Gemma Caprioli-Blake

You will work directly with service users to promote recovery and independence working within the person-centred care plan.

**Duties and Responsibilities:**

* To assist and work co-operatively with the Line Manager and other team members
* To be actively involved with the Induction and training/shadowing of new team members
* To contribute to the planning and organisation of the service users’ daily activity timetables.
* To provide and maintain high standards of work and ensure role models of good practice at all times.
* To be able to follow and demonstrate the delivery and implementation of care plans.
* To effectively communicate with team members to ensure the smooth running of the day-to-day care provision.
* To undertake all aspects of support and personal care as described in the care plan respecting and maintaining dignity at all times
* To work within the recovery model promoting independence
* To ensure the health, safety and wellbeing of service users at all times.
* To effectively manage unpredictable and difficult situations where necessary as smoothly as possible.
* To ensure that continuity of care is provided in a consistent manner at all times
* To adhere to the individual’s health care and medication needs and ensure that the guidelines, strategies and risk assessments in place are followed always in accordance with Crosspath Care’s policies and procedures
* To ensure that records are monitored, updated and maintained correctly and professionally always.
* To monitor that service users are engaging effectively with the agreed recovery plan.
* To raise any safeguarding concerns immediately with the line manager.
* To ensure active participation in hand overs and pass on all relevant and essential information relating to service users’ where necessary and as required
* To complete written reports where required.
* To attend service user meetings where required.
* Reporting any complaints by patients/relatives to the registered manager.
* To comply with the Dress Code Policy
* To comply with lone working policy.
* To ensure that the above duties and responsibilities carried out are in accordance with the Crosspath Cares policies and procedures and meet the Care Quality Commission’s standards and regulations
* To fully participate in staff supervision in accordance with Crosspath Care’s policy.
* To attend all necessary training courses as required
* To comply with the requirements of the Data Protection Act 1988
* To maintain confidentiality always

As a Term of your Employment you may be requested from time to time to undertake alternative duties that may reasonably be required within the responsibilities of the post. This may include working in various locations.

This job profile defines the present requirements of the position; however, it is not exhaustive and may need to be reviewed as the Company develops.

Any relevant changes to responsibilities will be introduced in consultation with the post holder.

I have read and understood the above job profile and agree to adhere to the responsibilities of the post as outlined:

Signed …………………………………………